

Si Number : [Si-TH049](#)

Ref : KM_21102014

Product : LCD TV

Model(s) : TH-24A400A TH-32A400A TH-42A400A TH-50A430A

Subject : 5:00AM 'Check for new services' errors

Issue Date : 22 October 2014

Updated:

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Symptom(s) : Daily 5:00AM check for new service(s) errors
- Turning to Standby from OFF after 5:00AM check for new services
- Intermittently turning ON at 5:00AM with picture & sound

Cure : Upgrade TV software to ver 1.200 via TV USB port. New software is available for download from Panasonic tPan website under the relevant model number / software folder

Update Procedure / Notes **USB Memory Stick Requirements**
Memory stick size: 1GB - 16GB
File Format: FAT32
Speed: USB2

Upgrade Software – File requirements

Software file must reside in USB root directory

Software file must be the only file to reside on the USB memory stick

Software Update Procedure

- 1] Switch on TV and wait for DTV picture and sound
- 2] Insert USB memory stick into TV USB port
- 3] Follow on-screen software upgrade prompts
- 4] When software upgrade is completed, switch off TV at 240V power point
- 5] Remove USB memory stick
- 7] Switch on TV and wait for DTV picture and sound
- 8] Use the SelfCheck function to verify software version
- 9] Access TV SelfCheck by holding down the Vol- key on TV side and 'Menu' key on the remote for ~ 3 seconds until the SelfCheck menu appears. To exit SelfCheck switch off TV at 240V power point